

Reset lost Neptun password (Student Information)

Automatic password reset

1. Open the Neptun student web login screen at neptun.ppke.hu > **Belépés hallgatónak (Login for Students)**.
2. Click **“Elfelejtetem a jelszavam” (Forgotten password)** and then enter your login name in the pop-up window. Your default username is your Neptun code.
3. Click on “Folytatás” (Next) and enter the character series generated by the captcha.
4. Once you successfully enter this information, click on “Folytatás” (Next) to display the confirmation message. The system will then send you an individual link necessary for resetting your password to your default email address.
5. Log in to your email account and open the message with the subject *“Neptun rendszerhez kapcsolódó jelszóváltoztatási kérés” (Request for change of Neptun password)* and click on the link in the message to change your password. The email may be in your spam folder.

Manual password reset

If you haven't set a default email address in Neptun or did not receive the email necessary for resetting your password, you can ask your **educational administrator** to reset your password for you (in person or using the email account specified in Neptun). The student has to provide their Neptun code and the personal data necessary for identification (name, mother's maiden name, place and date of birth).

The contact information of educational administrators is available on the PPCU website under the Hallgatóinknak (Students) / [Tanulmányi Osztály \(Registrar's Office\)](#) menu item. After the administrator has verified your identity, the password will be reset to your date of birth in the following format:

yyyy.mm.dd. (e.g. 1991.08.31.)

When first logging in after resetting your password, you will have to enter the password temporarily set by the administrator in the “Jelszó” (password) field. After you successfully log in, the system will require you to set a new password.