

Resetting a forgotten Neptun password (Student Information)

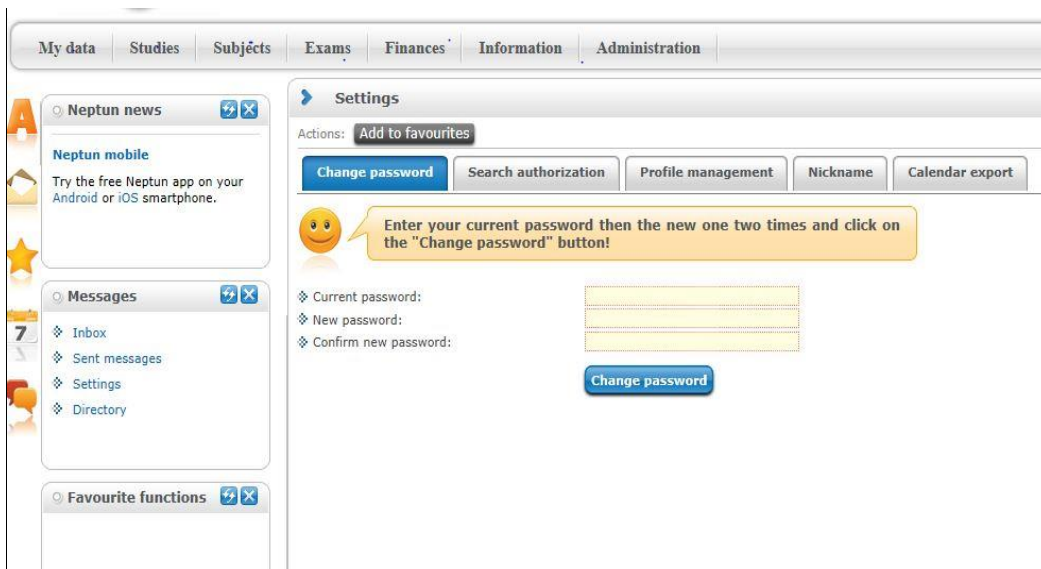
If a student forgets their Neptun password, they can request a new password from their **educational administrator** either **in person** or by an email sent from the **email address** specified in the Neptun system. The student has to provide their Neptun code and the personal data necessary for identification (name, mother's maiden name, place and date of birth).

The contact information of educational administrators is available on the PPCU website under the [Hallgatóinknak \(For students\) / Tanulmányi Osztály \(Registrar's Office\)](#) menu item.

After the administrator has identified the student, the password will be reset to the student's date of birth in the following format:

yyyy.mm.dd. (e.g. 1991.08.31.)

In the interest of keeping the Neptun account safe, it is recommended to change your password, under the **Saját adatok (Personal data) / Beállítások (Settings)** menu item. We recommend using a strong password that is easy to remember.



The screenshot displays the Neptun system interface. At the top, there is a navigation bar with tabs: My data, Studies, Subjects, Exams, Finances, Information, and Administration. Below this, the 'Settings' page is active, showing a sub-menu with 'Change password', 'Search authorization', 'Profile management', 'Nickname', and 'Calendar export'. A yellow tooltip with a smiley face icon reads: 'Enter your current password then the new one two times and click on the "Change password" button!'. The form contains three input fields: 'Current password:', 'New password:', and 'Confirm new password:'. A blue 'Change password' button is positioned below the fields. On the left side of the interface, there are three panels: 'Neptun news' with a 'Neptun mobile' link, 'Messages' with links to 'Inbox', 'Sent messages', 'Settings', and 'Directory', and 'Favourite functions'.